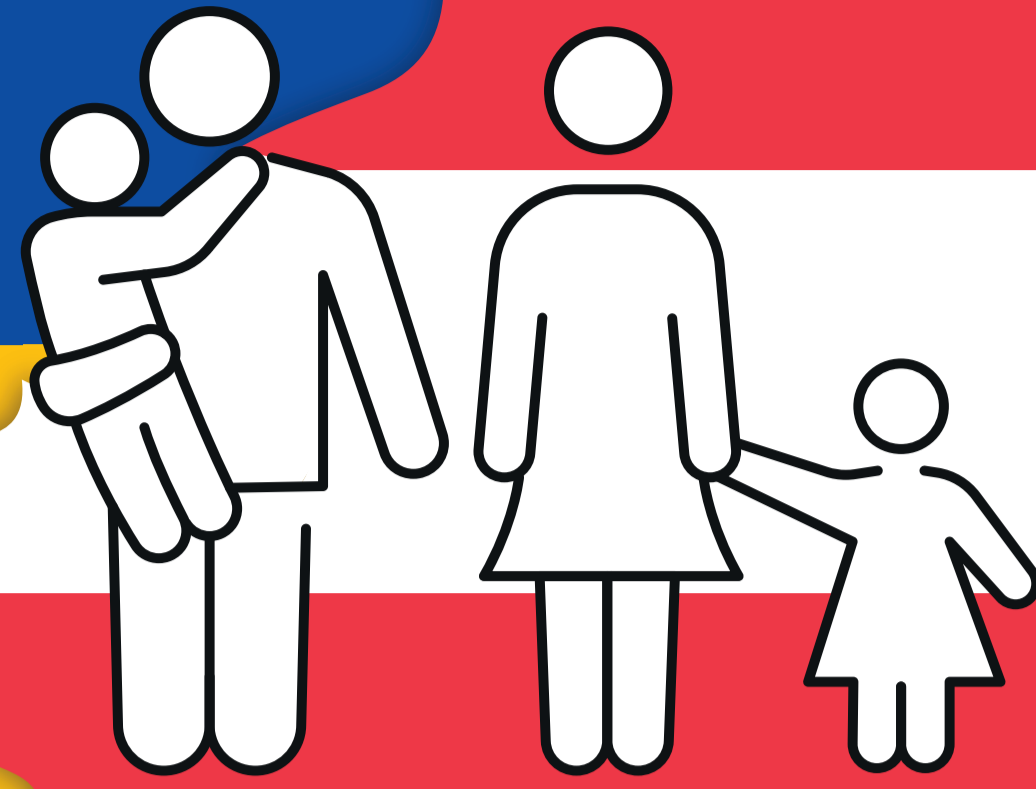


# Information for refugees fleeing Ukraine



## I want to travel onwards!



No registration necessary, if  
you want to travel onwards

I do not need support / somewhere  
to sleep 

No further steps necessary

I need support / somewhere  
to sleep 

Contact our Federal Reception Service's telephone  
hotline: **+43 1 2676 870 9460**

Here you can find  
more information on  
registration centres:



## I want to stay in Austria!

I have organised accommodation  
independently 

Police will collect  
your data in the  
registration centres



Your data can also be  
collected after you have  
found accommodation

You will receive support

I require organised accommodation 

Report to the arrival  
centre

Report to the regist-  
ration centre

→ [bmi.gv.at/ukraine](http://bmi.gv.at/ukraine)  
→ BBU-Hotline: **+43 1 2676 870 9460**

Here you can find  
more information on  
registration centres:



After collection of your data, you will be assigned an accommodation.  
The accommodation will be organised for you and you cannot choose  
the region in Austria.

How do I receive my documents? 

Your card will be sent to the place where you are living or you will receive it  
through the authorities (BFA – Federal Office for Immigration and Asylum)



If you have any further question, please contact:

Website:  [bmi.gv.at/ukraine](http://bmi.gv.at/ukraine)

BBU-Hotline:  **+43 1 2676 870 9460**

